

2428/101  
SOCIAL WORK THEORY, PRACTICE  
AND COMMUNITY DEVELOPMENT  
Oct./Nov. 2022  
Time: 3 hours



THE KENYA NATIONAL EXAMINATIONS COUNCIL  
DIPLOMA IN SOCIAL WORK AND COMMUNITY DEVELOPMENT

MODULE I

SOCIAL WORK THEORY, PRACTICE AND COMMUNITY DEVELOPMENT

3 hours

INSTRUCTIONS TO CANDIDATES

*This paper consists of EIGHT questions in TWO sections; A and B.  
Answer FIVE questions as shown below in the answer booklet provided:  
any TWO questions from section A;  
any TWO questions from section B;  
any other ONE question from either section A or B.  
All questions carry equal marks.  
Maximum marks for each part of a question are as indicated.  
Candidates should answer the questions in English.*

**This paper consists of 3 printed pages.**

**Candidates should check the question paper to ascertain that all the pages are printed as indicated and that no questions are missing.**

## SECTION A: SOCIAL WORK THEORY AND PRACTICE

1. (a) Outline the four steps in the social learning theory developed by Albert Bandura. (8 marks)
- (b) Analyze six benefits of social work in the society. (12 marks)
2. (a) Highlight five challenges of social work practice in Kenya. (10 marks)
- (b) Explain five ethical responsibilities of social workers to clients. (10 marks)
3. (a) Describe five skills of a social worker. (10 marks)
- (b) Analyze five principles of community organization. (10 marks)
4. (a) Highlight five challenges encountered in the management of public schools in Kenya. (10 marks)
- (b) Describe each of the following defence mechanisms:
  - (i) denial; (2 marks)
  - (ii) displacement; (2 marks)
  - (iii) projection; (2 marks)
  - (iv) rationalization; (2 marks)
  - (v) regression. (2 marks)

## SECTION B: COMMUNITY DEVELOPMENT

5. (a) Highlight five ways in which county governments have contributed to community development in Kenya. (10 marks)
- (b) Analyze five challenges of community organization. (10 marks)
6. (a) Describe five adopter categories in the diffusion of innovations model. (10 marks)
- (b) Explain five ways of empowering communities in Kenya. (10 marks)



7. (a) (i) Explain the meaning of the term 'organizational collaboration'. (2 marks)
- (ii) Describe four strategies used in building partnerships in community development. (8 marks)
- (b) Explain five strategies that may be used to ensure sustainability of community development programs. (10 marks)
8. (a) Analyze four factors that may influence performance of a community development worker. (8 marks)
- (b) Outline six steps involved in the community development process. (12 marks)

**THIS IS THE LAST PRINTED PAGE.**